



## SECURITY PROTOCOLS

*CDP fully understands the importance/requirement for properly storing, securing, and guaranteeing your critical data and applications are always accessible. With that in mind, CDP has developed a comprehensive data governance plan which outlines organizational policies and standards regarding data security and individual privacy protection. Using the following model, CDP is able to eliminate single points of failure across its network ensuring higher levels of security, data protection, uptime and availability.*

- We offer secure, SSAE 16-audited co-location, CDP-owned and operated data centers located strategically throughout the U.S.
- We operate twenty four-hour a day, seven day a week, 365 days a year with performance and security monitoring of data centers including:
  - Documented security policies and procedures
  - Surveillance cameras throughout the facilities
  - Quarterly audited badge access rights to zones based on job function
  - Alarm systems which are monitored by third-party security companies twenty four hours a day, seven days a week
  - Protected by fire detection and suppression systems
- Utilizing dedicated firewalls and Intrusion Prevention System (IPS) we can pinpoint any security breach and respond immediately.
- Our server infrastructure is fully-redundant resulting in a 99.9 percent uptime guarantee.
- To ensure uninterrupted availability of our client's data, our fully-redundant networks and power are built for automatic failover, guaranteeing your critical data and applications are always accessible.
- CDP's HIPAA-compliant hosting solution provides the physical, environmental, network, and infrastructure security needed to safeguard protected health information (PHI), and meet HIPAA-compliance standards.
  - HIPAA-compliant co-location with high availability power and offsite backup options
  - HIPAA-compliant dedicated servers with fully managed services
  - HIPAA-compliant disaster recovery and offsite backup
  - HIPAA-compliant trained staff
    - Terranova Information Security Awareness HIPAA Training Program
- Our annual comprehensive SSAE 16 Type 2 and HIPAA audits confirm the latest protocol — we guarantee our facilities operate and implement HIPAA-compliant controls and security measures.

The following documents are available for your review upon request:

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|------------------------------------|--------------------------|
| • BCP (Business Continuity Plan)   | • Acceptable Use Policy  |
| • Incident Response Plan           | • Audit Policy           |
| • Disaster Recovery Plan           | • Risk-assessment Policy |
| • Detailed Network Diagram         | • Extranet Policy        |
| • BIA (Business Impact Assessment) | • SSAE16 SOC1 Type 2     |
| • Password Policy                  | • HIPAA Audit            |



Since 1981, CDP has been a leading provider of comprehensive data management tools and platforms that assist public health reporting while improving data accuracy and financial management including:

- **2011/2014 Certified EMR, Practice Management and RCM solution**
- **WIC & eWIC**
- **Environmental Health**